



425 Westminster Avenue
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9/18/2020

Dear Residents, Families and Co-workers,

It is hard to believe that summer is winding down and fall is right around the corner. Transitioning to a new season is full of excitement...new scenery, different weather patterns, and different activities. In reflection, it is also hard to believe that our campus has been operating under COVID pandemic guidelines and requirements for the past 193 days! As I think back to the early days of this journey, it is amazing to me how much we have learned, how frequently camps practices changed, and how different life is compared to 194 days ago. One thing that continually resonates with me as I journey through these past months is how resilient our campus residents, coworkers, and family members have been through it all. I share with you a quote that I recently came across, "We all have battles to fight. And, it's often in those battles that we are most alive....it's on the frontlines of our lives that we earn wisdom, create joy, forge friendships, discover happiness, find love, and do purposeful work."

I share with you below a brief update of the COVID activities and reopening plan progress for each of our levels of care.

Health Care Center

Our health care center continues with COVID positive residents and coworkers. As of today, we have a total of 38 residents who have been diagnosed with COVID. 22 residents reside on Care Central and 16 on Care South. This past week, we mourn the passing of 2 residents who previously tested positive. I am happy to report that 10 residents have recovered. We are caring for 23 residents with active cases.

Since August, we have 28 coworkers who have tested positive with 12 fully recovered and returned to work.

Our testing plan for residents and coworkers includes bi-weekly laboratory testing. We are hopeful that increasing our testing will help us to identify positive residents and coworkers earlier and mitigate future cases. We continue with our strict infection control practices, routine screening for symptoms, and overall mitigation efforts. We are also working closely with a team of professionals from Penn State Health Hershey Medical Center on our infection control and outbreak mitigation practices.



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Personal Care

We have no positive cases in our personal care units. We continue with implementing our reopening plan established by the Dept. of Health and Dept. of Human Services. Many of our personal care residents were overjoyed with their visit to the beauty salon this week.

Independent Living

We are not aware of any active cases amongst our independent living residents or coworkers. We continue with our established re-opening plan within the guidelines set forth by the Governor.

We continue to designate coworkers to specific areas and units across the campus in an effort to prevent spread of the virus across the various campus locations. Keep in mind that service delivery may look a little different in the short term as we navigate through this challenging time. Our overall goal is to do our very best to keep you and our campus residents safe. We appreciate your patience and understanding.

I can't adequately express to you the amazing dedication that I see each and every day from our coworkers across the campus. I have witnessed heartwarming displays of love and compassion shown to our residents as well as to each other. Many of our coworkers have accepted additional tasks and work hours to make sure our residents are well cared for. I can assure you that this team is doing its very best in caring for you and your loved one. Tough times don't last but tough teams do! I am so grateful to be part of our Plum Creek team!

Wishing you all continued health and safety.

God Bless,

A handwritten signature in dark ink that reads "Karen Coleman". The signature is written in a cursive, flowing style.

Karen Coleman
Executive Director