



425 Westminster Ave.
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9/25/2020

Dear Residents, Families and Co-workers,

I hope this update greets you all healthy! I share with you below a brief update of the COVID activities and reopening plan progress for each of our levels of care.

Health Care Center

Our health care center continues with COVID positive residents and coworkers. As of today, we have a total of 61 residents who have been diagnosed with COVID. 23 residents reside on Care Central and 38 on Care South. I am happy to report that 28 residents have recovered. We are caring for 29 residents with active cases.

Since August, we have 40 coworkers who have tested positive with 27 fully recovered and returned to work.

We continue testing residents and coworkers twice weekly. This week, we have 13 members of the National Guard onsite assisting our coworkers. They have been incredibly supportive of our efforts to contain the virus spread and I know our residents and coworkers have greatly appreciated their assistance. We continue to work closely with a team of professionals from Penn State Health Hershey Medical Center on our infection control and outbreak mitigation practices.

Personal Care

We have no positive cases in our personal care units. We continue with implementing our reopening plan established by the Dept. of Health and Dept. of Human Services. We are working through updated reopening guidance issued this week. In the updated guidance, much of our reopening activities are determined by our county positivity rate. While the county positivity rate is declining, it continues to exceed the cautionary threshold.



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Independent Living

This week, we became aware of 1 resident and 1 coworker in our independent living that have tested positive for COVID. Based on information received through contract tracing, we believe these 2 incidences are unrelated with low risk of transmission amongst campus residents and coworkers. We continue with our established re-opening plan within the guidelines set forth by the Governor.

I want to express a huge thank you to all of our IL residents who participated in the campus parade honoring the representatives of the National Guard who have been with us this week. I know these service men and women were so touched with your show of support in honoring their service to the country and to our residents and coworkers. The Sergeant shared with me that this is the absolute best community that she has been assigned to and that she would definitely feel comfortable living here! What a tribute to our residents and coworkers!

I wish I could express to you how amazing our coworkers have been through this challenging time. As I make rounds through the campus, it is so heartwarming to see the love and dedication that they have for those they care for. I cannot express enough how proud I am to work beside this crew each and every day. I continue to assure you that this team is doing its very best in caring for you and your loved one. I know that this tough time will soon end but our team will emerge from this stronger than ever! I ask that you continue to pray for our campus; particularly that God will continue guiding us in a way that is honoring to him.

Wishing you all continued health and safety.

Blessings,

A handwritten signature in dark ink that reads "Karen Coleman". The signature is fluid and cursive, with a long horizontal stroke at the end.

Karen Coleman
Executive Director