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Dear Residents and Families,

Greetings! I am pleased to share with you a good report on the progress we are making with our reopening plans and new visitation guidance from CMS (Centers for Medicare and Medicaid Services).

In March 2020, due to Covid-19, CMS issued guidance to facilities on restricting visitation of all visitors and non-essential health care personal except for certain compassionate care situations. Now, a year later, I am happy to share with you that CMS has determined that due to the vaccination rates in senior care facilities, visitation policies can be revised. Though there are safety parameters that must be maintained, residents will be permitted to have scheduled visits with loved ones. We have not received the final guidance from the Department of Health, but are preparing and studying the details and will develop our policies in the coming days. Please continue to contact the facility at 717-637-4166 to schedule a visit.

#### ***Health Care and Personal Care***

With the warmer weather and daylight saving time upon us, we are preparing our outside visitation areas. We hope to begin scheduling outdoor visits in the coming weeks. We are preparing to offer more designated neutral zone areas to facilitate increased visits. These visits will still include strict adherence to screening and safety protocols. Masks continue to be required on our campus. CMS has given guidance that all visitors will need to follow the core principles of Covid-19 infection prevention practices. (See below) We also continue to offer remote video visits, window visits and compassionate visits.

#### **Health Care Observation Unit**

All of our residents coming from an off-site setting are admitted to our observation unit for a 14 day observation period. In this area we will continue to offer remote visits, window visits and compassionate visits.

Core Principles of Covid-19 Infection Prevention for visitors

- Screening of all visitors for Covid-19 signs/symptoms and any exposures in the prior 14 days •  
Hand Hygiene
- Well-fitting face covering or mask
- Social distancing

We look forward to these revisions and seeing our families enjoying visits. Reopening updates will be posted to our website weekly to keep you informed.

Blessings,  
Karen Coleman  
Executive Director